Key to assurance levels

| Assurance Level | Description |
|-----------------------|--|
| Full Assurance | Full assurance that the controls reduce the risk to an acceptable level. |
| Substantial Assurance | Significant assurance that the controls reduce the level of risk, but there are some reservations; most risks are adequately managed, for others there are minor issues that need to be addressed by management. |
| Partial Assurance | Partial assurance that the controls reduce the level of risk. Only some of the risks are adequately managed; for others there are significant issues that need to be addressed by management. |
| Minimal Assurance | Little assurance that the controls reduce the level of risk to an acceptable level; the level of risk remains high and immediate action is required by management. |
| No Assurance | No assurance can be given. The reasons will be explained thoroughly in the report. |

Follow Up Reports Issued In Current Year For Audits Completed In Previous Years

| AUDIT | FINAL ASSURANCE LEVEL | FIRST FOLLOW- UP DATE | FIRST FOLLOW UP ASSURANCE LEVEL | SECOND FOLLOW-UP DATE | SECOND FOLLOW UP ASSURANCE LEVEL | THIRD FOLLOW-UP DATE | THIRD FOLLOW- UP ASSURANCE LEVEL |
|----------------------------|-----------------------------|-----------------------------|--|-----------------------------|---|----------------------------|---|
| IR35 (Off-Payroll working) | No | 01.07.21 | Minimal | 30.11.21 | Full | N/A | N/A |
| Members Allowances | Substantial | 14.07.21 | Substantial | 22.12.21 | Substantial | Not yet due | Not yet due |
| Procurement | Partial | 26.07.21 | Partial | 16.12.21 | Partial | Not yet due | Not yet due |

| AUDIT | FINAL ASSURANCE LEVEL | FIRST FOLLOW- UP DATE | FIRST FOLLOW UP ASSURANCE LEVEL | SECOND FOLLOW-UP DATE | SECOND FOLLOW UP ASSURANCE LEVEL | THIRD FOLLOW-UP DATE | THIRD FOLLOW- UP ASSURANCE LEVEL |
|--------------------------------------|-----------------------------|-----------------------------|--|-----------------------------|---|----------------------------|---|
| Business Continuity Planning | Minimal | 21.05.21 | Partial | 19.08.21 | Partial | 20.12.21 | Partial |
| Arrears Collection | Partial | 06.09.21 | Partial | Ongoing | Not yet due | Not yet due | Not yet due |
| Implementation of Housing Software | Partial | 10.09.21 | Substantial | Ongoing | Not yet due | Not yet due | Not yet due |
| Leaseholder Management and Recharges | Partial | 10.09.21 | Substantial | Ongoing | Not yet due | Not yet due | Not yet due |
| Rechargeable Repairs | Partial | 20.09.21 | Full | N/A | N/A | N/A | N/A |
| Fly Tipping | Partial | 22.09.21 | Partial | Ongoing | Not yet due | Not yet due | Not yet due |
| Internet/Intranet/Telephone Payments | Partial | 21.10.21 | Full | N/A | N/A | N/A | N/A |
| Officers Expenses | Substantial | 09.11.21 | Substantial | Not yet due | Not yet due | Not yet due | Not yet due |

Audit Reports Issued In Current Year

| AUDIT | FINAL DATE | FINAL ASSURANCE LEVEL | FIRST FOLLOW- UP DATE | FIRST FOLLOW UP ASSURANCE LEVEL | SECOND FOLLOW- UP DATE | SECOND FOLLOW UP ASSURANCE LEVEL | THIRD FOLLOW-UP DATE | THIRD FOLLOW- UP ASSURANCE LEVEL |
|-------------------|---------------|-----------------------------|-----------------------------|--|------------------------------|---|----------------------------|----------------------------------|
| Council Tax 20-21 | 16.04.21 | Substantial | N/A | N/A | N/A | N/A | N/A | N/A |

Appendix A – Quarterly Report On Internal Audit and Counter Fraud Work

| AUDIT | FINAL DATE | FINAL ASSURANCE LEVEL | FIRST FOLLOW- UP DATE | FIRST FOLLOW UP ASSURANCE LEVEL | SECOND FOLLOW- UP DATE | SECOND FOLLOW UP ASSURANCE LEVEL | THIRD FOLLOW-UP DATE | THIRD FOLLOW- UP ASSURANCE LEVEL |
|-------------------------------|---------------|-----------------------------|-----------------------------|--|------------------------------|---|----------------------------|--|
| Payroll 20-21 | 02.06.21 | Substantial | N/A | N/A | N/A | N/A | N/A | N/A |
| Revs and Bens Computer System | 09.07.21 | Full | N/A | N/A | N/A | N/A | N/A | N/A |
| Benefits 20-21 | 24.08.21 | Substantial | N/A | N/A | N/A | N/A | N/A | N/A |
| Creditors 20-21 | 07.09.21 | Partial | N/A | N/A | N/A | N/A | N/A | N/A |
| Housing Rents 20-21 | 19.10.21 | Partial | N/A | N/A | N/A | N/A | N/A | N/A |
| Treasury Management 20-21 | 20.10.21 | Substantial | N/A | N/A | N/A | N/A | N/A | N/A |
| Stage Door | 15.11.21 | Minimal | Not yet due | Not yet due | Not yet due | Not yet due | Not yet due | Not yet due |
| Theatres 20-21 | 17.11.21 | Substantial | N/A | N/A | N/A | N/A | N/A | N/A |
| Main Accounting 20-21 | 01.12.21 | Substantial | N/A | N/A | N/A | N/A | N/A | N/A |
| Debtors 20-21 | 01.12.21 | Partial | N/A | N/A | N/A | N/A | N/A | N/A |
| Furloughing | 06.12.21 | Full | N/A | N/A | N/A | N/A | N/A | N/A |
| Regeneration Projects | 06.12.21 | Substantial | Not yet due | Not yet due | Not yet due | Not yet due | Not yet due | Not yet due |
| Love Clean Streets App | 16.12.21 | Partial | Not yet due | Not yet due | Not yet due | Not yet due | Not yet due | Not yet due |

Appendix A – Quarterly Report On Internal Audit and Counter Fraud Work

Draft Reports Issued In the Current Year That Are Awaiting Responses

| AUDIT | Draft issued |
|--------------------------------|-----------------|
| Film Liaison Unit | 14.12.21 |
| IT 20-21 | 14.12.21 |
| HR - Covid New Ways of Working | 16.12.21 |
| Information Governance | 20.12.21 |